

GENERAL TERMS AND CONDITIONS OF SALE

CAMPING « LE PARC SAINT MICHEL »

Plateau Saint Michel - 06 500 MENTON

Tél : +33 (09) 82 21 27 95

Please read the following terms and conditions carefully.
By booking a stay, you agree to be bound by these terms and conditions.

BOOKING TERMS AND CONDITIONS

Rentals are for personal use only and cannot be sublet or transferred. The booking only becomes effective with the campsite's agreement, after receipt of the deposit and after acceptance of the general terms and conditions of sale when booking online. The Parc Saint Michel campsite offers family-oriented stays in the traditional sense, and the accommodation is specially designed for this purpose.

Parc Saint Michel campsite reserves the right to refuse any booking that contravenes this principle or seeks to circumvent it. Minors must be accompanied by their parents or legal guardians.

CAMPING PITCHES

The basic package includes a pitch for a tent, van, caravan or motorhome for one person, access to sanitary facilities and reception facilities.

RENTALS

The rental accommodation is fully equipped with furniture, crockery, pillows and duvets. The basic package is for 2 to 6 people, depending on the type of rental. As stated on our website, each accommodation or camping pitch is designed for a specific number of people. For safety and insurance reasons, the maximum number of occupants cannot be exceeded. Furthermore, a baby is considered as a person in their own right. Parc Saint Michel campsite reserves the right to refuse access to the campsite to groups or families arriving with a number of participants exceeding the capacity of the rented accommodation. Please bring your own bed linens, pillowcases, and tea towels. Animals (dogs, cats, rabbits, etc.) are strictly prohibited in the rentals, as well as outside and in vehicles. We reserve the right to refuse access to the rental to customers arriving with an animal.

GROUP BOOKING CONDITIONS

Any booking of more than two accommodations by the same individual or by different individuals who know each other and are travelling together for the same reasons on the same dates is considered a group booking. Our accommodation is intended exclusively for individual customers. For all group booking requests, you must contact us by telephone, email or via our "Contact and Access" section. We reserve the right to review the booking request before accepting or refusing it.

RATES AND TOURIST TAX

The prices indicated are valid for the current season. They correspond to one night and are in euros, including VAT. Any subsequent change in the applicable VAT rate between the time the rates were determined and the billing of the stay will result in a corresponding change in the price including VAT, which the customer accepts without reservation.

The tourist tax is €0.80/day/person over the age of 18 (as of 01/01/2026).

PAYMENT TERMS

For bookings made more than 30 days before the start of the stay, a deposit of 30% of the price of the services booked must be paid at the time of booking. The balance must be paid on the day of arrival. For bookings made less than 30 days before the start of the stay, the entire amount must be paid on the day of booking. Similarly, for all bookings of 3-night rental packages, the entire amount will be requested at the time of booking.

Payment methods: CB, Visa, Eurocard, Mastercard, bank cheques in euros payable in France, holiday vouchers, bank transfers.

NO RIGHT OF WITHDRAWAL

In accordance with Article L121-19 of the French Consumer Code, Le Parc Saint Michel informs its customers that the sale of accommodation services provided on a specific date or at specific intervals is not subject to the provisions relating to the 14-day withdrawal period.

STAY

The campsite entrance gate is open from 8am to 10pm.

Arrive and depart on the day of your choice. The minimum stay varies depending on the season and type of accommodation; details are available on our website.

1. Campsite location: arrival between 12 noon and 7 p.m.

Connection to electrical terminals must be made using cables and plugs that comply with current legislation.

Please bring a 50-metre cable and a European adapter.

The campsite is unable to provide the above equipment.

Departure no later than 12:00 noon. Any plot not vacated by 12:00 noon will be automatically billed for an additional night.

Any undeclared extras (additional guests, pets, etc.) discovered during your stay will be charged from the date of arrival.

2. For rental accommodation: arrival between 4pm and 7pm.

On the departure date indicated in your contract, the rental accommodation must be vacated before 10am

by appointment, which must be made with reception staff at least one day before departure.

The accommodation must be left in a perfectly clean condition, and the inventory will be checked. You will be responsible and charged for any broken or damaged items, as well as for any repairs that may be necessary.

If the accommodation has not been cleaned before your departure, a cleaning fee will be charged from €60 and up.

The accommodation is to be vacated by 10 a.m. on the day of departure.

The 'PARKING' space for the rental is designed for only one vehicle; any other vehicles must be parked outside of the campsite.

Any late arrivals must be reported before 6 p.m. so that the campsite can make the necessary arrangements.

If you wish to arrive in the morning, you must book the previous night. Any delay in the arrival date must be reported in order to retain the rental.

The manager reserves the right to dispose of the reserved space if no news is received within 24 hours of the scheduled arrival date.

Payments made will not be refunded. The manager reserves the right to dispose of the allocated pitch if no news is received within 24 hours of the scheduled arrival date.

Payments made will not be refunded.

Any change in the number of people that may result in a change in the amount of the fee, either upwards or downwards, must be reported on arrival.

In the event of an inaccurate declaration by the customer, this contract will be terminated automatically and the sums paid will be retained by the lessor.

The campsite reserves the right to refuse access to persons arriving with a number of participants exceeding the package offered, the capacity of the accommodation rented and if the names do not correspond on arrival.

For any delayed departure, you may be charged an additional day at the current nightly rate.

3. During your stay It is the camper's responsibility to ensure:

Campers are responsible for the supervision and safekeeping of their personal belongings (bicycles, equipment, etc.).

The campsite declines all responsibility in the event of an incident falling under the civil liability of the camper.

All guests must comply with the provisions of the internal regulations. Each registered tenant is responsible for any disturbances or nuisances caused by people staying with them or visiting them.

4. Visitors

For security reasons, visitors must register at reception upon arrival

before visiting a camper. Visitors are strictly prohibited from using the campsite car parks.

The management retains the right to deny access to the campsite to unregistered persons.

DEPOSITS

For rentals, a deposit of €250 is required on arrival to cover any damage to the rental property, as well as an additional deposit of €200 to cover any cleaning costs in the case of certain rentals.

Under no circumstances will the mobile home key be handed over without the deposit(s) being paid.

The deposit(s) will be returned to you at the end of your stay, less any compensation retained, based on supporting invoices, for any damage noted during the exit inventory.

The retention of the deposit does not exclude additional compensation in the event that the costs exceed the amount of the deposit.

For camping pitches, a deposit will be required in the event of equipment rental (fridges, etc.).

ANIMALS

Animals are only accepted on camping pitches for an additional fee payable

at the time of booking, except for category 1 and 2 dogs. They must be kept on a lead at all times.

They must not disturb the peace and security of residents and must comply with basic hygiene rules.

They are not allowed in the toilet blocks. The vaccination record for dogs

and cats must be up to date.

CANCELLATION AND MODIFICATIONS

1. Modification of your booking

Customers may request a modification to their stay (date, type of accommodation and/or location) by sending a written request to the campsite (by post or email), subject to availability and feasibility.

No postponements will be accepted for the following season.

• Any request to extend the length of your stay will be made subject to availability and according to the rates in force.

- Any request to shorten the length of your stay will be considered a partial cancellation and will be subject to the cancellation and interruption of stay terms and conditions.

If you do not notify us of a change to your arrival date, the accommodation may become available for sale again 24 hours after the arrival date stated on the contract, and you will consequently lose the benefit of your booking.

2. Unused services

Any interrupted or shortened stay (late arrival, early departure) on your part will not give rise to a refund.

3. Cancellation by Camping Parc Saint Michel

In the event of cancellation by Camping Parc Saint Michel, except in cases of force majeure, the stay will be fully refunded. However, this cancellation shall not give rise to the payment of damages and interest.

4. Cancellation by the camper

All cancellations must be made in writing to Parc Saint Michel.

If the cancellation occurs:

- More than 30 days before the start of the stay: the deposit will be retained as compensation.
- Less than 30 days before the start of the stay: 100% of the amount of the stay will be charged and no refund will be given.

The management.